



Collinson PLC (Manufacturing) www.collinson.co.uk

"A & N have provided us with a friendly local service since day one, we are very happy with their level of service & rapid response to our system critical IT glitches.

A & N have guided us through a difficult migration from a limited NT environment through to a thriving Windows 2003 server network structure with very little disruption of service. Their local service allows them to have an effective level of response for the urgency level of our problems.

Our migration from old to new servers has included upgrading Exchange & making use of terminal services so that our staff can work from any desk/PC when in the office & work from home. In addition to their hands-on practical expertise, A & N have helped us devise & implement a comprehensive IT strategy; since getting A & N involved, we've been able to do so much more with our IT.

On a day-to-day level, our servers run fast & are very reliable; maintenance/support is provided by A & N. On the rare occasions that we do have a problem they are able to securely access our systems from their offices/helpdesk & if we need an engineer on-site, our maintenance contract means we get same/next day support at our premises.

In addition to helping us with our servers, A & N have implemented a number of remote working solutions for us including Outlook Web Access from laptops with GPRS. This enables staff to securely use MS Exchange when they are on the road.

Thanks in part to A & N Business Computer Systems, we have robust, secure, reliable & dependable IT."

Sam Collinson, Managing Director, Collinson PLC